

Best Practices for AI in OM Service

A fundamental premise we should always keep in mind is that the Holy Spirit dwells in each of our Online Missionaries. The discernment of the OM, led by the Holy Spirit, is the unique and essential component in responding to contacts.

With this in mind, Artificial Intelligence can be used as a productivity tool to assist the work of the Online Missionary, but it does not replace the human role in service. However, it is essential to follow certain guidelines to ensure the proper use of these tools.

How to Use AI:

1. **Text summarization:** Ask AI to summarize long or complex texts.
2. **Response suggestions:** When requesting response suggestions, the Missionary should ***always*** read the generated response, check if it makes sense for the contact in question, ensure it aligns with the GMO statement of faith, and verify that the Bible verses are correct and in the appropriate context.
3. **Text correction:** Use AI to proofread and correct texts.
4. **Biblical verse support:** Request AI to provide verses to support a response, but the Missionary should always verify the accuracy and context of the cited verses.
5. **Researching various topics:** Use AI to research information on relevant topics. It is important to verify what you learn from AI.

How Not to Use AI:

1. **Never input any contact's name or personal data into any AI program**, as this violates the confidentiality agreement between GMO and the contact.
2. **Do not copy and paste parts of contacts' questions or responses into an AI system**, as we do not know how these tools store and use such data. Always type your input in your own words.
3. **Never use an AI-generated response or text without first reading, analyzing, and discerning the content** to ensure it is suitable and faithful to the message we wish to convey.
4. **AI tools should be used in moderation**, without becoming a crutch. The Missionary must always maintain control and autonomy over the service.